Civil Justice for Victims of Crime in California

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I. Purpose of This Booklet

Every crime victim has the right to file a civil lawsuit seeking financial compensation from the perpetrator or from other parties whose unreasonable conduct gave rise to conditions which allowed the crime to occur. The purpose of this handbook is to provide victims and service providers with a basic understanding of the civil justice system so that victims might consider this important option and know where to turn for help.

II. Victims’ Financial Losses and Potential Sources of Compensation

More than twenty-three million Americans are victimized by crime each year. The consequences of crime frequently extend far beyond the criminal act. All too often, victims are left with expenses for medical procedures, physical rehabilitation, counseling, lost wages, and property damage. It has been estimated that crime costs society $450 billion annually.

Restitution

California victims have the right to restitution under the Victims’ Bill of Rights Act in the California Constitution. Restitution is monetary compensation owed to you by the offender. In California, there are a few types of restitution. The one relevant to victims is called a Restitution Order, which is an offender’s payment to the victim for medical expenses, counseling expenses, property damage or loss, loss of wages, and other economic loss suffered by the victim as a result of the crime. It is important to note that a Restitution Order does not guarantee payment of the ordered amount from the offenders. The other types of restitution are restitution fines and parole revocation fines— which are often paid before the victim is paid.

The amount of the Restitution Order is determined by the judge. Thus, you should keep documentation of your loss and provide such information to your victim advocate, the deputy district attorney, and/or your county probation office before the sentencing phase, The Restitution Order must have a definite amount set to be collectable.

A Restitution Order is enforceable as a civil judgment by obtaining an Order for Restitution and Abstract of Judgment (CR-110/JV-790) which is filed with the County Recorder where the offender may have property.

Victims are entitled to financial information about the defendant and may obtain a signed “Defendant’s Statement of Assets” (form CR-115) and written answers to questions about assets (form CR-200). If restitution is ordered, victims can garnish the wages of the defendant (forms CR-118 and 119).

For more information about victim restitution in California, contact the Victim Services Section at the California Department of Corrections and Rehabilitation at victimservices@cdcr.ca.gov or (877) 256-6877 and read the following guide http://www.cdcr.ca.gov/victim_services/docs/Restitution_Guide.pdf

California Crime Victim Compensation

The California Victim Compensation Program (CalVCP) assists eligible victims of crime with actual expenses caused by the crime. CalVCP is a payer of last resort and does not cover expenses that have been covered by a third party payer (insurance, sick leave, worker’s compensation, etc.). Although there are many caveats, generally speaking, the total award amount cannot exceed $70,000 and the categorical caps are as follows: medical expenses $70,000; outpatient mental help 40 sessions; funeral and/or burial: $7,000; and crime scene clean up $1,000; and relocation in the amount of $2,000. The amount of compensation available to “derivative victims” are different. Direct victims those who were physically injured or were children who witnessed the crime, derivative victims are for examples, parents, siblings, partners of the direct victim. Applicants/victims must cooperate with law enforcement during the investigation and prosecution of the crime. Also, a victim cannot have participated in or been involved in committing the crime.

Moreover, if the victim has received victim compensation and is initiating a civil lawsuit for monetary damages or reimbursement through an insurance claim, the victim and his or her attorney must notify the Victim Compensation & Government Claims Board within 30 days of filing any action or submitting a claim. Additional information can be found here: http://vcgcb.ca.gov/docs/brochures/LORS_brochure.pdf

There are other eligibility requirements. For more information contact: CalVCP (800) 777-9229 or email CalVCP at info@vcgcb.ca.gov. P.O. Box 3036 Sacramento, CA 95812-3036 http://www.vcgcb.ca.gov/victims/
Civil Actions May Help Where Restitution and State Compensation Cannot
Restitution and compensation often do not cover a victim's full economic losses, and neither source pays anything for hard to quantify damages such as pain and suffering. A civil lawsuit may provide more complete compensation to a victim. Victims do not have to choose among restitution, compensation, and filing a civil lawsuit. Victims may receive funds from all three sources, although there are checks and balances in each system to ensure that no victim is compensated for the same loss more than once. Victims may decide to pursue all three financial options at the same time to have the best chance of receiving just compensation from the appropriate source as soon as possible.

III. Why File a Civil Suit
Some of the benefits of civil actions may include:

- **Control of the Case** - Victims have greater control in a civil suit than in a criminal case because they are a party to the civil case, cannot be excluded from the courtroom, and have final approval of settlement proposals.

- **Compensation** - Civil actions can provide compensation for victims for the monetary damages they suffered, such as medical expenses or lost income. Civil actions can also compensate victims for the emotional damage they have suffered.

- **Justice and Accountability** - Civil suits can hold offenders directly accountable to victims. These suits give victims their “day in court,” regardless of whether there was a criminal conviction or any prosecution at all.

- **Crime Prevention** - In addition to suing perpetrators, victims can often sue other responsible parties. Civil actions provide economic incentives for crime prevention. Businesses such as hotels, apartments, and shopping centers sometimes fail to enact proper security measures because they view such expenses as unnecessary. When businesses are held accountable for safety lapses, proper security becomes cheaper than the cost of defending lawsuits. Crime victims’ civil suits have resulted in increased security protection in public places, better oversight and supervision of daycare facilities, and countless other improvements.

IV. Comparing Civil and Criminal Justice
Both the civil and criminal justice systems have important roles in securing justice for victims of crime. These systems are not mutually exclusive, so victims do not have to choose one system over the other. Many victims choose to go through both systems. Because the criminal and civil justice systems were designed to address different needs, victims are best served when these systems work together. A significant difference between the criminal and civil court systems is that in a civil case, the victim controls essential decisions shaping the case. It is the victim who decides whether to sue, accept a settlement offer, or go to trial.

The Criminal Justice System
The criminal justice process begins after a crime has been committed and reported to law enforcement. If an arrest has been made and charges have been filed, the offender may be prosecuted. In a criminal prosecution, the crime is considered “a crime against the State.” The victim’s role is primarily defined as a witness for the prosecution. Although the prosecuting attorney may be very helpful to the victim and the victim's family, the prosecutor's primary responsibility is to represent the interests of the state, not the victim.

The criminal justice process judges the guilt or innocence of accused offenders, and when offenders are found guilty, attempts to punish or rehabilitate them.

The Civil Justice System
The civil justice system does not attempt to determine the innocence or guilt of an offender. Offenders are also not put in prison. Rather, civil courts attempt to determine whether an offender or a third party is liable for the injuries sustained as a result of the crime.

A civil court’s finding of liability usually means that the defendant must pay the victim, or the victim's family, monetary damages. The civil justice system can provide victims with monetary resources necessary to rebuild their lives.

While the criminal justice system holds defendants accountable for their “crimes against the State,” the civil justice system holds defendants who are found liable directly accountable to their victims.
**CRIMINAL CASES**

In a CRIMINAL case

- ...the goal is to hold the defendant accountable to the State.
- ...the State prosecutes and controls the case.
- ...the victim is a witness. Although the victim may have rights to participate in the criminal justice process, the victim does not have the right to direct the prosecution of the case or to veto the prosecutor’s decisions.
- ...the State must prove that the perpetrator is guilty beyond a reasonable doubt.
- ...the perpetrator is presumed innocent until proven guilty.
- ...if a perpetrator is found guilty in a criminal court, the perpetrator is subject to punishment, such as probation or jail, and is held accountable to the State. The victim will not obtain money unless the court orders the defendant to pay restitution for the victim’s out-of-pocket expenses. The court cannot order restitution for non-economic damages.
- ...if the perpetrator is found not guilty, the state cannot initiate a second prosecution.

**CIVIL LAWSUITS**

In a CIVIL lawsuit

- ...the goal is to hold the defendant accountable to the victim.
- ...the victim initiates and controls the case.
- ...the victim is a party, and as such, is entitled to all important information relating to the case, and can make decisions about the direction of the case, such as settlement of the claim.
- ...the victim must prove that it is more likely than not that the perpetrator is liable.
- ...the civil system does not presume a person is innocent or guilty. The victim and the perpetrator appear as equals.
- ...if the perpetrator is found liable in a civil court, the perpetrator owes an obligation to the victim, such as money to compensate the victim for economic costs, such as medical expenses, mental health counseling, and lost wages. A civil court can order the perpetrator to pay for non-economic damages, such as pain and suffering, damage to family relationships, and psychological injuries. The civil court can also order punitive damages.
- ...the victim can sue the perpetrator in a civil court regardless of whether the perpetrator has been found guilty in a criminal prosecution.

**Burden of Proof**

In the civil justice system, liability must be proven by a fair preponderance of the evidence, which simply means that one side’s evidence is more persuasive than the other’s. In other words, the plaintiff must prove there is a fifty-one percent or greater chance that the defendant committed all the elements of the particular wrong. This standard is lower than the “proof beyond a reasonable doubt” required for a conviction in the criminal justice system. Therefore, it is sometimes possible to find the defendant liable in a civil case even though a verdict of “not guilty” was rendered in the criminal case. (A civil case can also be successful even if the offender was never prosecuted.)

A good example of this principle is the O.J. Simpson case. Simpson was prosecuted for the murder of his former wife, Nicole Brown, and Ronald Goldman. The jury in the criminal case found Simpson “not guilty” of the murders. Despite Simpson’s acquittal, the victims’ families filed and won a civil wrongful death lawsuit against Simpson. The jury in the civil case awarded the victims’ families monetary damages. While a criminal conviction may increase the chances of a perpetrator being held civilly liable, it is not a requirement for bringing a civil action.
V. Parties in a Civil Suit

Plaintiffs
The main parties in a civil suit are called plaintiffs and defendants. Plaintiffs are the individuals who file the suit. They control the action, are entitled to all information relating to the case, and make decisions, such as whether to accept a settlement. The plaintiff in a civil suit can be the victim, survivors of the victim, or persons responsible for the victim.

Family Members
Family members who might bring a civil suit include the parents, spouse, children, or siblings of the victim.

Defendants
The defendants are the parties against whom a civil action is brought. The defendants in a civil suit can be the perpetrators, individuals who have assisted the perpetrators, or individuals or organizations whose negligence has in some way contributed to the commission of the crime known as “third parties.”

Offenders
The offenders are the individuals who committed the original offense, whether or not they were found guilty by a criminal court.

Third Parties
In some civil cases, a “third-party” defendant may be held liable. Third-party defendants are not the persons who actually commit the crimes, but instead are those parties who may have contributed to or facilitated them. A few examples of possible third-party defendants in a victim’s case would include:

- landlords who do not provide adequate security measures, such as locks on doors and windows and adequate lighting;
- colleges that fail to provide adequate security for students or fail to notify students of campus assaults, leaving students vulnerable to victimization;
- shopping malls that do not employ security guards or take other necessary measures, despite a likelihood of criminal attacks on customers;
- people who allow children access to firearms or other dangerous instruments when the children, in turn, use the weapons to injure other people;

- childcare centers, schools, and churches that do not properly check the backgrounds of their employees, or simply transfer employees to other locations following allegations of abuse; or

- tavern owners who serve alcohol to known alcoholics or to minors who subsequently injure other people in drunk driving crashes.

VI. Statutes of Limitations

The law sets time limits for filing civil suits, called “statutes of limitation.” Any time after the expiration of the statutory period, unless a legal exception applies, the right to file a civil suit is “time-barred” and cannot proceed.

Although people often speak of “the statute of limitations,” there are many statutes which apply limitations periods to different types of civil actions. Sometimes it is difficult to keep track of the various statutes and their exceptions. Therefore, a qualified attorney should be consulted to determine which statute applies and to help preserve your right to recover damages.

In California, generally speaking, actions for any form of personal injury is two years, that is, a lawsuit must actually be filed before two years from the date of the injury-producing event. There are numerous exceptions, however, to the two-year rule. For example, under California law, if the defendant is ordered to pay restitution as a condition of probation, the time during which the restitution order is in effect is excluded from the time limit for the commencement of a civil action.

In an action for recovery of damages resulting from an act that occurred when the victim was a minor, the statute of limitations begins to run upon a minor’s eighteenth birthday. However, in cases arising from child sex abuse, the statute of limitation is extended even longer. A child sex abuse victim must file the action within eight years of the date of the minor’s eighteenth birthday, or within three years of the date the victim discovered or reasonably should have discovered that the “psychological injury or illness occurring after the age of majority was caused by the sexual abuse.” If the victim is twenty-six or older when a civil action is filed under the delayed discovery exception, the victim, the victim’s attorney, and a psychological expert must acknowledge by sworn certification that the case has merit. A certificate of merit may require a significant amount of time to produce. Therefore, victims who believe they qualify
under the delayed discovery exception should speak with a qualified attorney immediately.

In an action for the recovery of damages as a result of domestic violence, the statute of limitations is three years from the date of the last act of violence or within three years from the date the victim discovered or reasonable should have discovered that the injury resulted from an act by the defendant.

In an action arising from the commission of a felony offense, unless a longer period is prescribed for specific action, a one year statute of limitations begins to run after the criminal judgment is entered. However, there are several felony offenses that have a ten year statute of limitations that begins to run once the defendant is discharged from parole.

In an action that involves a claim in negligence by a governmental body for personal injury, prior to filing the suit, specific notice must be given to the governmental body in what is called a “presentment of a claim.” This notice must be provided to the local public entity or the state government within six months of the act that gave rise to the injury before the victim is able to file any actions in a court of law. There are several exceptions that may extend this time to one year. As there are a number of oftentimes complicated issues that one must deal with when asserting a claim against a governmental body, claims involving a governmental body or employees of a governmental body should be dealt with promptly and properly to avoid disallowance of a claim because of a failure to file adequate presentment of the claim. Victims should speak to a qualified attorney immediately to protect against such short deadlines.

VII. Types of Civil Lawsuits

There are numerous claims under which civil actions may be brought. They include wrongful death, assault and battery, intentional or negligent infliction of emotional distress, and negligence. Some of these claims are described below.

In civil cases, the crime or wrongful act is referred to as a tort. For most criminal offenses, there is a corresponding tort for which a crime victim may bring a civil suit. Some examples of torts include:

- **Assault** - putting the victim in fear of immediate injury while the perpetrator has the ability to inflict such injury.

- **Battery** - intentional physical contact with a person without that person’s consent. Battery includes the crimes of sexual battery, rape, molestation, fondling, forcible sodomy, malicious wounding, and attempted murder.

- **Wrongful Death** - a death caused by another person which occurs without justification or excuse, including murder, manslaughter, and vehicular homicide.

- **False Imprisonment** - holding a victim against his or her will for any amount of time, no matter how brief. This often occurs in rape and kidnapping situations.

- **Intentional or Reckless Infliction of Emotional Distress** - causing a victim emotional distress or anxiety through extreme and offensive conduct. This is frequently seen in stalking cases.

- **Fraud** - an intentional misrepresentation of facts made to deceive the victim, resulting in damages. This is often seen in white collar or economic crimes such as criminal fraud, telemarketing schemes, or racketeering.

- **Conversion** - the theft or destruction of personal property or money. This includes larceny, concealment, and embezzlement.

- **Negligence** - the failure to use such care as a reasonably prudent person would use under similar circumstances, when such failure is the cause of the plaintiff’s injury. Examples include negligent security and negligent hiring.

**Common Defenses**

There are several defenses that defendants of a civil lawsuit may use in an effort to avoid civil liability. These defenses include: self defense, comparative negligence, assumption of risk, and immunity.

- **Self Defense** - perpetrators claim their actions were justified because they were defending themselves or someone else.

- **Comparative Negligence** - the defendant claims that the victim’s negligent conduct caused or contributed to the victim’s injuries. In California, the amount of money a successful plaintiff collects will be reduced by the plaintiff’s proportional share of the blame for the injury.
 Admission, as well as interrogatories must be answered in a specified amount of time.

**Request for Production of Documents**
Like interrogatories, document requests are a formal procedure by which one side can ask the other side to produce documents and other materials relevant to the case.

**Requests for Admission**
Requests for Admission are sets of statements sent to the opposing party that he or she must deny, admit, or state that there is insufficient information to admit or deny the statement.

**Depositions**
An additional method for obtaining information in the pretrial portion of a civil case is a deposition. A deposition is a proceeding in which a party's attorney has the opportunity to question opposing parties and potential witnesses under oath. Deposition testimony is transcribed. The transcripts may be used at trial for various reasons, including if the witnesses are no longer available or if the witnesses offer trial testimony which conflicts with the deposition.

After documents have been produced, interrogatories have been answered, and depositions have been completed, each side should know much more about the other side's case. At this point, the parties sometimes engage in negotiations which lead to settlement of the case.

**XI. Trial**
If a settlement is not reached, the case proceeds to trial. A plaintiff wins at trial if the plaintiff has met his or her burden of proof and the defendant has not successfully asserted a defense to the claim. If the plaintiff wins, the judge or jury awards damages and the matter is over unless the defendant appeals. A defendant wins at trial if the plaintiff has not met the burden of proof or the defendant has successfully asserted a defense. If the defendant wins, the case is finished unless the plaintiff appeals.

**XII. Damages**
Damages refers to the amount of money awarded to the plaintiff. There are three main types of damages that can be awarded in civil cases: special damages; general damages; and punitive damages. Special damages (also known as economic damages) are direct damages that...
must be proven with certainty such as medical bills, lost wages, and other expenses and are awarded to "pay-back" the victim for actual monetary damages they suffered. General damages (also known as non-economic damages) are more discretionary and include damages for physical and emotional pain and suffering and the amount of general damages are typically left to the conscience of the jury. Punitive damages are rarely awarded, but in especially egregious circumstances, punitive or "vindictive" damages are awarded to punish the defendant.

XIII. Judgment and Enforcement

A victim contemplating a civil lawsuit should understand that obtaining a civil judgment is only half the battle. In many cases, it may be difficult to collect the money awarded by the court. Some defendants do not or cannot pay judgments entered against them. However, there are potential sources of payment, such as insurance or various types of income, which should always be considered.

XIV. When a Perpetrator Sues a Victim

On very rare occasions, offenders may sue or counter-sue victims. Defendants may take this step to harass or intimidate victims into dropping charges or withdrawing their civil suits.

Sometimes these suits are filed in response to the victim's civil complaint, along with answers to the complaint. Victims need to know that truth is an absolute defense to defamation and slander, which are the most common civil claims filed by perpetrators.

XV. About Lawyers

Finding a Lawyer

The National Center for Victims of Crime established the National Crime Victims Bar Association (NCVBA) to facilitate civil suits by crime victims. The NCVBA offers victims free referrals to attorneys for consultation.

Victims seeking more information or attorney referrals should call the NCVBA at 202-467-8716 or Toll Free at (844) LAW HELP

The National Crime Victim Bar Association has applied to the California State Bar for certification as an attorney referral service. Please visit www.victimbar.org for more details.

Selection Considerations

More attorneys than ever are representing crime victims in civil lawsuits, though relatively few specifically list themselves as "crime victim" attorneys. Typically, these attorneys can be found handling premises liability, personal injury, wrongful death, or professional malpractice claims on behalf of plaintiffs. Finding qualified attorneys to represent victims in civil lawsuits often requires diligence.

A productive attorney-client relationship is based on the ability of both sides to communicate fully and effectively with each other. Although relating sensitive details can be difficult for crime victims, they should feel as comfortable as possible in fully disclosing all details and information to their attorneys. Attorneys should be able to effectively explain all aspects of legal proceedings to victims, and they should be responsive to victims’ needs and requests.

Victims should fully understand all the details of any retainer agreement (contract to hire the attorney) prior to signing it. If victims have questions, they should feel comfortable discussing them with their attorneys. If questions persist, local bar association personnel may be able to explain laws, regulations, and common practices pertaining to contracts with attorneys.

Victims should be clear about what they wish their attorneys to do, and attorneys should be clear about what services they are providing. Understanding each other’s expectations—as well as avoiding unrealistic expectations—can minimize the possibility of disappointment and frustration.

Victims should feel free to consult with several lawyers before selecting one. Lawyers are professionals, and it is good consumer practice to obtain a second opinion in selecting professional legal counsel.

Victims should cooperate, as fully as possible, with their attorneys. Such cooperation is necessary for successful representation of their interests. By the same token, victims have the right to expect their attorneys to be understanding, respectful, and responsive to their needs. Attorneys have the right to expect their clients to be honest and willing to participate in building their own cases.
Information Your Attorney May Need
When crime victims consult with an attorney, they should be prepared to answer detailed questions about the case that will allow the attorney to conduct a proper evaluation. Attorneys might request information such as the following:

About the Criminal Event:
- Date and time of criminal occurrence
- Location of events, addresses, and description of premises
- How the perpetrator gained access to the victim
- Identification of witnesses to any stage of the occurrence
- Identification of known physical evidence
- Whether a police report was filed, and if so, identification of: the police department where the complaint was filed, the detective or officer assigned to the case, the complaint or report number, and statements taken as part of an investigation
- Whether there was or is a criminal case, and if so, identification of: the prosecutor, current stage of criminal case, and description of the case investigation conducted
- If a third party might bear some liability for the occurrence of the crime, details surrounding the crime and where it was committed become increasingly important, such as whether there was any security.

About the Perpetrator:
- If the perpetrator is known to the victim: nature of relationship with victim, perpetrator’s name and aliases, address, date of birth and Social Security number, employment information, and any information known about the perpetrator’s assets and insurance coverage
- If the perpetrator is not known to the victim: physical description of the perpetrator, identifying features

About Damages Sustained by the Victim:
- Medical information: degree of physical, emotional, and psychological injuries sustained, and extent and cost of anticipated treatment
- Identification of hospital, physician services
- Identification of property damage
- Lost amount of victim’s or victim’s spouse’s time from work, lost wages, money recouped from workers’ compensation, or state or private disability insurance
- Source of funds to cover damages or losses such as insurance (policy number), crime victims’ compensation, Medicare, and restitution

Fees and Retainers
Usually, the types of civil cases brought by victims of crime are billed by attorneys on a contingency fee basis. This means the attorney is only paid if the victim is awarded a monetary settlement or judgment. Attorneys will be paid a predetermined percentage of the total award.

There are also costs, such as filing fees, deposition fees, and service of process fees the victim might be responsible to pay before a suit is filed or during the course of the suit. Some attorneys require that plaintiffs pay a retainer fee. A retainer is money paid to an attorney, but kept in a special account from which the above-mentioned costs can be paid. Money not used in the retainer may be returned to the client at the conclusion of the suit.

XVI. Conclusion
The civil justice system offers victims of crime another opportunity to secure what they seek most—justice. Regardless of whether there was a successful criminal prosecution or any prosecution at all, victims can bring their claims before the court and ask to have the responsible parties held accountable. While money awarded in civil lawsuits can never fully compensate victims for the trauma of their victimizations or the loss of loved ones, it can provide valuable resources for crime victims to help rebuild their lives.

For more information about civil justice for crime victims, or to order more copies of this booklet, please contact the National Crime Victim Bar Association.