Phoenix, Arizona Police Department  
Protocol for Cold Cases Survivor Contact  

E. Advocacy for victim and family  

1. Notification and communication with victim and family in cold cases shall be coordinated with the case detective and victim advocate.  

2. It will be the CCT Detective decision when to initiate first contact. Keep in mind that contacting the victim or family to early may interfere with any additional follow-up that is needed.  

3. Additional contact and or assistance will be coordinated through the victim advocate. It will be the victim advocates role to keep the CCT Detective and victim current with any information that may be critical in the prosecution of the case. Advocacy services for the victim and the family will be the responsibility of the advocate.  

4. In sex assault cases it is the victim’s ultimate decision as to whether they want to proceed in court with their case.