



2023

HIGHLIGHT REPORT



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What We Do

In 2023, the National Center for Victims of Crime grew — in more ways than one. Through it all, we kept our focus on the needs of survivors and victims of crime and those who serve them. Here are some highlights about the impacts our team made in 2023.

Who We Served

The National Center operates two direct-services hotlines for victims and survivors of all types of crime. The VictimConnect Resource Center provides phone, text, and chat support nationwide, and the DC Victim Hotline provides the same service within the District of Columbia. In 2023, our victim-assistance specialists answered more than 21,500 requests for service, providing survivors with resources and helping them find the help they need. Also in 2023, the National Center was awarded grant funding to expand service for VictimConnect with the goal of transforming it into a 24/7 hotline. We have already begun expanding hours and will have more news to share by the end of 2024!



Our Newest Projects

In 2023, the National Center was awarded over \$5.3 million in grant funding to establish or enhance existing initiatives. That includes an expansion of our VictimConnect Resource Center, the creation of a peer-support training program, an internship program that trains victim specialists for American Indian/Alaska Native survivors of crime, the conceiving and production of the 2023 and 2024 National Crime Victims' Rights Week Resource Guides, and supporting work an upcoming summit about the impacts of mass violence. We've already been hard at work on these projects during the first half of 2024. Additionally, our team produced two reports in conjunction with the Safety and Justice Challenge on supporting victims of domestic violence who are incarcerated and establishing trauma-informed reentry practices.



NTI 2023: Highlights from Boston



In 2023, we held our annual National Training Institute and National Crime Victim Bar Association annual conference in Boston. Nearly 700 people gathered to take part in three days of learning about the latest best practices for serving victims and survivors of crime. Our keynote panels included discussions on the devastating impacts of mass violence on communities, the harm of nonconsensual explicit image sharing online, implementing holistic safety practices in criminal justice reform efforts, and the damage caused by the troubled-teen industry, as well as a closing discussion by Manuel Oliver, who has been fiercely advocating for an end to gun violence after his son, Joaquin, was killed in the 2018 mass shooting at Marjory Stoneman Douglas High in Parkland, Florida.



National Compassion Fund

At the end of 2023, the National Center's Board of Directors voted to fully bring the National Compassion Fund into the NCVC fold. The National Center founded the National Compassion Fund as a subsidiary in 2012, and it has distributed more than \$105 million to communities harmed by mass violence since. The National Compassion Fund is now a formal center at NCVC. The change became effective in January 2024.



NCVC in the Community

Our team spent 2023 — and the first half of 2024 — advocating on behalf of victims of crimes, training victim-serving professionals, and elevating the conversation on a variety of urgent issues, such as the harm done by “true crime” media content and the need to involve survivor voices in justice reform. We’ll have much more to share in our full year-end recap of 2024. And in 2025, we will celebrate our 40th anniversary!



**NATIONAL CENTER FOR
VICTIMS OF CRIME**